



Midlands Dental Initiative

Palmetto Health
Office of Community Health

Palmetto Health

- † Mission: Palmetto Health is committed to improving the physical, emotional and spiritual health of all individuals and communities we serve; to providing care with excellence and compassion; and, to working with others who share our fundamental commitment to improving the human condition.
- † Vision: To be remembered by each patient as providing the care and compassion we want for our families and ourselves



Diagnosing the Problem

- † March 2010 - Medicaid cuts adult dental services
- † August 2011 - SC Mission 2011
- † Increase in dental visits to ED
 - 41% from 2010 – 2011
 - Average cost per visit - \$742.00



Response

† Midlands Dental Initiative

- Began July 2012
- Partnering with South Carolina Dental Association

- 20 dental partners (incl. an oral surgeon)
 - At least 5 per month
 - Many exceeded expectations

- Extractions to relieve emergency pain
 - Some fillings

- Goal of being seen within 48 hours



Community Health Needs Assessment (CHNA)

†2013

- Access to Care
- Diabetes
- Dental

†2016

- Access to Care
- Obesity
- Hypertension

NOTE: We believe because of the community response, dental did not show up on the 2016 CHNA



Partnering Dental Providers

† **20 Partnering Dentists**

† Dr. Noble Cooper Jr., DDS, PA

† Stockton Family Dentistry

† A Brighter Smile

† Northeast Family Dentistry

† Forest Drive Dental

† Eau Claire Cooperative Dental

† Kids First Dental

† Immediate Dental Group

† Miller Family Dentistry

† West Columbia Family Dentistry

† Dr. Edgar Peacock Jr., DDS



Results

† From 07/01/2012 – 02/01/2016

- 3,818 patients served
- 6,142 visits provided
- 6,348 extractions (331 fillings)
- \$206.00 average cost per visit

† Reduction in ED utilization

- 36% reduction in visits per facility



Communities' Response

- † Palmetto Health
 - † Providence Hospital
 - † Lexington Medical Center
 - † United Way of the Midlands
- Competitors

- † Grant from Blue Cross Blue Shield
- † In Kind Facility – Richland County Council

† Well Partners

- Dental (5days a week, with fulltime dentists
- Eye Care (Partnership with Optometric Association



Questions?

